



# Greenbuild | International Conference + Expo

SEPTEMBER 21-23, 2021

SAN DIEGO CONVENTION CENTER  
SAN DIEGO, CA

## Your Guide to a Safe, Secure Experience

**GREENBUILDEXPO.COM**  
**#GREENBUILD**

# Overview

The Greenbuild Team, together with our partners at USGBC, is excited to bring the entire event industry together under one roof for an unparalleled immersive experience. We are committed to creating an event where our community, partners, staff and local workforce can have an enjoyable and successful experience, conduct business effectively and do all of this in safety and comfort.

The health and safety of our customers and staff remain our #1 priority. Our event has been organized in accordance with the CDC's guidelines, Informa's AllSecure Health and Safety standards and in partnership with the San Diego Convention Center, a GBAC Star facility as rated by the Worldwide Cleaning Industry Association.

The following information includes everything you need to know and every step we are taking to deliver a safe, secure experience. Please take a few minutes before you arrive to familiarize yourself with our on-site policies, services, and how to stay informed during the event.

*Note: the following information is effective as of September 1, 2021.*

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# Before You Arrive

Have you completed your self-assessment? Are you free from any known COVID-19 symptoms? Great! We look forward to seeing you soon.

If you feel unwell please take care of yourself. If you have any of the known symptoms of COVID-19, we must also ask that you stay home. You can refer to the CDC's COVID-19 self-checker guide by [clicking here](#).

## BEFORE YOU DEPART

- Have your proof of vaccination and/or negative test readily available. This is required of all Greenbuild 2021 participants and staff. See below for more information.
- Have your digital or print registration bar code readily available. This will expedite your entry upon arrival at the event
- Check your flight and travel arrangements for any COVID-19 related restrictions or requirements
- We are closely following the latest [CDC guidelines](#) on mask wearing. All event staff will wear masks at all times during the event. Guests who will be wearing masks, either in the convention center or at an off-site event, should bring their own; a limited quantity of masks will be available on site.

## PROVIDING PROOF

Greenbuild is requiring all participants and support staff to provide proof of full vaccination or a negative COVID test prior to entering the event, specifically:

### VACCINATION PROOF

- May be provided in digital or paper format
- Must display the date the vaccine was administered, or in the case of a 2-dose vaccine series the date of the first and second dosages
- Must be accompanied by a form of legal identification to verify the participant's information matches the proof provided
- In accordance with [CDC guidelines](#), people are considered fully vaccinated 2 weeks after having received their final vaccine dose

### PROOF OF NEGATIVE TEST

- May be provided in digital or paper format
- Must be administered no more than 3 calendar days prior to entering the event
- Must be accompanied by a form of legal identification to verify the participant's information matches the proof provided

We have an open line of communication in place with the facility, hotel partners and local health officials. Before the doors open, we will conduct inspections to ensure the venue is safe, clean and ready for business.

# During the Event

We are taking additional measures to ensure your health and safety at the event. Please plan accordingly and allow extra time when arriving at the show and making appointments with customers.

## WHEN YOU ARRIVE

All participants will be required to show proof of vaccination or negative test results at the event entrance (see section “Before You Arrive” for more detail)

- Once the required form of proof has been verified by event staff, participants will receive an official event lanyard and proceed to the registration area to collect the required event credentials and gain entry to the event
- Any participant unable to provide legal identification to verify the proof provided will not be permitted to proceed and will be asked to secure the necessary identification prior to attempting re-entry
- Any participant unable to provide proof of vaccination or negative test results will not be allowed to proceed to registration and will be directed to local testing sites

## DURING THE EVENT

### MASK POLICY

We are following the latest CDC, state and local health authority guidelines on mask wearing.

- All event staff - including security staff, foodservice staff, contractors, union laborers and volunteers - will wear masks at all times during event hours
- Speakers are not required to wear masks during sessions or presentations but will practice social distancing
- Guests who will be wearing masks, either in the convention center or at an off-site event, should bring their own; a limited quantity of masks will be available on site. Unvaccinated guests are required to wear masks indoor per the State of California
- Session rooms will be designed to accommodate individual seating preferences and to permit social distancing wherever possible
- Please follow all recommended health and safety measures, including those from the CDC, such as washing your hands often and covering your cough or sneeze. Please do not come to the event if you have any of the symptoms of COVID-19
- We have designed the show floorplan to give everyone space and comfort and reduce the chance of crowding in any location
- There will be one-way entrances and exits in the Expo Hall and signage throughout the event about the safest distances to keep
- We've increased staff and security to provide the BEST customer service and make sure information is easily accessible
- Exhibitors will have access to enhanced cleaning and disinfection services for their booths
- Trash will be removed through the venue with great frequency
- Daily disinfecting will take place to sanitize all restrooms and frequently touched public areas
- All off-site events follow the same protocols as the on-site event. In addition, some tour locations require protocols which may differ from those in place for the convention center. Details are included in each tour description located [here](#)

### FEELING SICK UNEXPECTEDLY AT THE EVENT?

- Please visit the First Aid Station at Box Office E, located in the lobby of the convention center. Medical personnel will be available to assist
- If you are experiencing symptoms of COVID-19, we must ask you to leave the venue. Please visit one of these local testing facilities immediately: [San Diego Testing Locations](#)
- If you test positive for COVID-19 on site and are unable to travel, we will work with you and your hotel to accommodate you. Please contact TinaMarie DeSanto, [customersuccess@greenbuildexpo.com](mailto:customersuccess@greenbuildexpo.com) for assistance

# Staying Informed

## CONTACT US ANYTIME

If you have any questions about our health and safety measures or how you can best prepare, contact us at [info@greenbuildexpo.com](mailto:info@greenbuildexpo.com)

## BEFORE THE SHOW

Please refer to [Greenbuild Health & Safety page](#) to review a full list of health and safety measures.

To speak with your account executive or a member of our team directly, please [visit us here](#)

## AT THE SHOW

Signage referencing our health and safety measures will be placed throughout the venue.

Our staff will also be ready to answer your questions at the Info Desk at Registration.



# Additional Health & Safety Resources

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## SAN DIEGO CONVENTION CENTER



The SDCC is proud to have received GBAC STAR Facility Accreditation in recognition of enhanced venue health and safety measures. Established by the Global Biorisk Advisory Council (a division of ISSA, the worldwide cleaning industry association) the GBAC STAR™ program establishes requirements to support venue work practices, protocols, procedures, and systems that minimize risks associated with infectious agents such as COVID-19. Learn more about the SDCC health and safety standards [here](#).

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## HOTEL PARTNERS

onPeak is our official housing partner. Information on hotels may be found on their site [onPeak - COVID-19 Hotel Resources](#)

### HOTELS FOR GREENBUILD 2021 INCLUDE BUT ARE NOT LIMITED TO:

- [Omni San Diego](#)
- [Hilton Bayfront San Diego](#)
- [San Diego Hilton Gaslamp](#)
- [San Diego Marriott Gaslamp](#)

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## AIRLINE TRAVEL

### AMERICAN

[Travel Information](#)  
[Health & Safety](#)

### SOUTHWEST

[Travel Information](#)  
[Health & Safety](#)

### DELTA

[Travel Information](#)  
[Health & Safety](#)

### UNITED

[Travel Information](#)  
[Health & Safety](#)

### JETBLUE

[Travel Information](#)  
[Health & Safety](#)

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## RIDE SHARE

### UBER

[Health & Safety](#)

### LYFT

[Health & Safety](#)

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## ADDITIONAL RESOURCES

### US TRAVEL

**ASSOCIATION**  
[Industry Guidance](#)

### CDC

[General Guidelines](#)  
[Travel Guideline](#)



# About Informa AllSecure



Greenbuild will be organized in accordance with Informa's AllSecure health and safety standards. As the world's leading events' organizer, Informa has developed a detailed set of enhanced measures to provide the highest levels of safety, hygiene and cleanliness, and to ensure that our customers, partners and colleagues can connect, learn, know more and do business effectively, safely and with confidence.

All Informa events will be run according to official government and local authority guidance in the first instance, as well as any venue or location-specific regulations. In addition, all Informa events will follow the [ten Informa AllSecure priority commitments](#).



We are following the [CDC's latest guidance](#) on mask wearing and would encourage everyone in our community to do the same. Guests who will be wearing masks should bring their own; a limited quantity of masks will be available on site.



All attendees and exhibitors will be encouraged to register online before the show enabling barcode scanning for contactless entry.



We've allowed for space, comfort and are reducing the chance of crowding at any single point. Plus there will be signage and reminders on recommended distancing practices.



We will undertake enhanced, deep cleaning before, during and after our events, working with venue partners to ensure the highest standards of hygiene and cleanliness. Additional hand sanitizing stations will be provided throughout the event space, encouraging all participants to regularly wash and disinfect their hands.